

Blue Cross/Blue Shield

North Quincy, MA

*Food Facilities Designed by
Clevenger Frable LaVallee Inc.*

Smoothie Bar



project data

Facility Size: 9,000SF
Equipped Area: 4,500SF
FSE Cost: \$800,000
FSE Cost/SF: \$178
Population: 1,600 - 1,800
Dining Seats: 350

situation analysis

Transform a dated 1960's building (former headquarters of Howard Johnson) into a modern mix of corporate offices and floors of telephone and computer support for a large health care insurance provider.

the challenge

- Facility needed to be designed and completed in less than 9 months.
- Facility supports a mixture of executive office and a call center with 1,200 employees who needed to be able to come to a nicely appointed facility without feeling of opulence or indulgence.
- Client used a small local foodservice provider who wanted the facility to look and feel more like a restaurant and less like a corporate dining facility.
- Legacy stations from other facilities that this unit replaced demanded a larger number of stations (including separate made to order salads plus salad bar) that other facilities of this size may not have required.
- Facility had a number of physically challenged staff and the Owner was committed to recruiting more physically challenged personnel so the building and service needed to be 100% ADA compliant and accessible.

Continued on next page...

Project Profile Blue Cross/Blue Shield - North Quincy

solution Originally we planned to rework and reposition the counters and kitchen from the old Howard Johnson facility. When code and infrastructure issues were realized we determined it was more cost effective to gut out the facility and start from scratch.

The Owner brought in an industry leading accessibility consultant who worked with CFL and the architectural team in every phase to make sure each station and all components were 100% compliant. When we did post-commissioning verification we found that a number of items that were built totally in compliance with ADA and ANSI standards were still not fully accessible to some physically challenged individuals. We made adjustments to our design and standards to compensate and these are now in all of our designs.

Made to Order



Pizza Station

